



VETRILITE

ART GLASS LAMINATE

IMPORTANT CUSTOMER INFORMATION

Installation:

You may observe some changes during the first 30 to 60 days. **DO NOT** clean the glass during this time. Vetrilite comes with its own adhesive that reacts with the laminating solution used to apply Vetrilite onto your glass or acrylic surface. Your Art Glass Laminate needs time to dry, bond and cure.

Your window may look foggy, hazy and cloudy after Vetrilite is applied.

Do not be concerned, this is normal. As the adhesive cures, your window will start to clear up. Depending on the thickness of the film, and the temperature, it can take between 30 to 60 days to fully cure.

Conditions of Sale:

Seams may be used whenever applicable and upon discussion and approval from the customer. Vetrilite is in no way responsible for burglar alarm systems. All alarm repair is the responsibility of the customer, even if the alarm system has been damaged during the installation. Customer

should check with their alarm provider what should be done prior and after the installation of Vetrilite.

Decals will be removed on all glass areas where an art glass laminate has to be installed.

A 5% tolerance for bubbles and imperfections is allowable and it will be accepted.

Once the Art glass laminate has been ordered, following the payment, customers have 48 hours to cancel. Once production has started, the customer will be responsible for the cost of the art glass laminate.

Maintenance

Use warm water with few drops of mild dish washing detergent. 1 bottle of water with 2-3 drops of Johnson baby shampoo, well mixed, is perfect. DO NOT use any product containing ammonia.

Ammonia will damage the scratch resistance layer on top of your Art Glass Laminate and can cause distressed edges.

Dry with a clean, lint-free paper or cotton towel.

CERTIFICATE OF LIMITED WARRANTY

Vetrilite® warrants to its authorized Vetrilite® Dealers and Distributors its overlay and lead under normal use and when properly installed by a Vetrilite® Dealer or Distributor, to be free from any and all inherent defects causing peeling, cracking, bubbling or fading. This warranty shall continue in effect for a period of five (5) years from date of purchase, provided that the glass surface on which the overlay and/or lead is applied has not been damaged or destroyed, and extends only to claims made by the original owner who purchased the overlay and/or lead as a finished product from a Vetrilite® Dealer or Distributor for end use. Vetrilite® will only honor warranty claims of those original owners identified in installation reports submitted in a timely manner by a Vetrilite® Dealer or Distributor. This warranty is void if Vetrilite® overlay or lead is combined in a finished product with any other materials from a source other than Vetrilite®.

Vetrilite® assumes no liability for damage to the overlay and/or lead due in whole or part, to improper application or installation, abuse or improper care or treatment. Vetrilite® also

assumes no liability for breakage or other loss or damage to the glass surfaces on which the overlay and/or lead has been applied, regardless of the cause.

Vetrlite® obligation under this warranty is limited to furnishing replacement overlay and/or lead, which Vetrlite® determines to be defective. In no event shall Vetrlite® be liable for the installation costs of said replacement overlay and/or lead, or for any special, direct, incidental or consequential damages. VETRLITE® MAKES NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PURPOSE, NOR ANY OTHER WARRANTY, ORAL OR WRITTEN, EXPRESS OR IMPLIED, EXCEPT AS SPECIFICALLY SET FORTH IN THIS CERTIFICATE. No contractor, including the Dealer or Distributor, has any authority or power to alter or extend the limited warranty of Vetrlite® contained in this Certificate.

In order for a Dealer or Distributor to make any claim under this Warranty, Dealer or Distributor must provide to Vetrlite© documentation indicating the name, address and telephone number of the customer and date on which the Vetrlite® laminate was applied. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS SO THAT THE ABOVE LIMITATIONS AND/OR EXCLUSIONS