



KNOW THE BEAUTY OF INNOVATION

## 3 YEAR LIMITED WARRANTY

ON TRUE WHITE OAK™ FIBERGLASS DOORS

## 1 YEAR LIMITED WARRANTY

ON COLOR/FINISH

Commercial/Multi-Residential Warranty Holder

True White Oak™ Doors, as sold directly by Plastpro 2000, Inc. are guaranteed to be free of defects in material and workmanship that might unreasonably affect the performance. The terms of this limited warranty initiates from the first date of purchase from an authorized dealer and continues for the stated duration. Plastpro warrants the color/finish against defects for the stated duration. **This warranty is for the original owner/user and is non-transferable.**

The terms of this limited warranty exclude failures which are the result of or involve:

1. Accident, negligence, abuse or improper installation (please see manufacture installation guide) assembly, improper finishing or improper assembly of hardware, such as the lack of applying the sealant properly for the lockset, causing leakage or failure to reinforced material.
2. Installed in abnormal or extreme locations or situations.
3. Improper pre-installation storage (please see manufacture installation instructions).
4. Damage caused by localized application of heat, movement of building or building components, or expansion/contraction of building or building components.
5. Damage caused by high winds, floods, fire and conditions that exceed Plastpro product design and testing specifications.
6. Damage caused by freight carriers, common carriers, private transportation, or any other means of transportation or handling occurring after shipping from Plastpro 2000, Inc.
7. Exposure of the door to extreme elements, storage, installation, maintenance, or service.
8. Fire, corrosive fumes, stains, contact with chemically abrasive substances, acts of God, and/or any events or actions not controlled by Plastpro 2000, Inc. or what is considered normal wear and tear.
9. All components, parts, glass, and labor supplied by parties other than Plastpro 2000, Inc. or its agents.
10. True White Oak Fiberglass Doors that have been painted or repaired.
11. Any alteration(s) to the door skin that could affect and/or change the skin thickness will void the terms of this Limited Warranty.

In the event of a warranty claim, please contact the builder or dealer where the unit was originally purchased. In the event that is not possible, send written notice of the defect by certified U.S. Mail to Plastpro 2000, Inc., 5200 West Century Blvd., 9 Floor, Los Angeles, CA 90045 upon the discovery of the defect. The written notice must include the following:

1. Door catalog number and description.
2. Name and address of the owner and the installer.
3. Proof of sale.
4. Place of purchase and from whom purchased.
5. Detailed explanation of defect.

For the fading concern, the True White Oak™ door was formulated by unique UV materials infused through the door skin, which will keep the true white color much longer than regular white smooth skin doors. In this industry, the material color changing was measured by the SAE J2527 testing method. This is an accelerated exposure test under Xenon light with a water spray. This testing technology is the best tool of correlation to natural conditions, as in Florida or Arizona. Xenon light only closely simulates the full spectrum, of solar radiation. Plastpro adopted the color variance of Delta E of <2.00 as our testing standard. Under this protocol, the regular SMC smooth skin only could last less than 400 hours (equal to around 6 months of exposure in Florida or Arizona). With Plastpro True White Oak™ doors, we could surpass 2,000 testing hours, which is (5) five times longer than regular smooth skin doors in the market.

If Plastpro 2000, Inc. determines that the color/finish of the Plastpro True White Oak™ Door is defective within the terms of the warranty, Plastpro 2000, Inc. will either (a) repair the door without charge, (b) furnish a replacement door from stock (installation costs of the replacement door and/or doorlite is not included), or (c) refund the purchase price of the door in lieu of furnishing a replacement. If Plastpro 2000, Inc. elects to provide a replacement, the Limited Warranty of the replacement will extend for the balance of the original warranty period.

The remedies set forth herein are the homeowner's exclusive remedies for breach of warranty. In no case shall Plastpro 2000, Inc. be liable to the homeowner or any other person for any general, incidental, or consequential damages. There is no other warranty, expressed or implied, including warranties of merchantability and fitness for a particular purpose, except as is set forth herein. No distributor, dealer, or Plastpro 2000, Inc. representative has the authority to change or modify this warranty and in no instance shall Plastpro 2000, Inc. be responsible for indirect, consequential, or incidental damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE SPECIFICALLY DISCLAIMED. SOME STATES DO NOT ALLOW LIMITATIONS OF IMPLIED WARRANTIES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. AUGUST 2015



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## 25 YEAR LIMITED WARRANTY ON TRUE WHITE OAK™ FIBERGLASS DOORS

## 10 YEAR LIMITED WARRANTY ON COLOR/ FINISH Residential Warranty Holder

True White Oak™ Doors, as sold directly by Plastpro 2000, Inc. are guaranteed to be free of defects in material and workmanship that might unreasonably affect the performance. The terms of this Limited Warranty initiates from the first date of purchase from an authorized retailer and continues for the stated duration as long as the original warranty holder owns and resides in the premises of which the product was installed. Plastpro warrants the color/finish to the original owner for a period of (5) five Years. **This warranty is for the original owner/user and is non-transferable.**

The terms of this limited warranty exclude failures which are the result of or involve:

1. Accident, negligence, abuse or improper installation (please see manufacture installation guide) assembly, improper finishing or improper assembly of hardware, such as the lack of applying the sealant properly for the lockset, causing leakage or failure to reinforced material.
2. Installed in abnormal or extreme locations or situations.
3. Improper pre-installation storage (please see manufacture installation instructions).
4. Damage caused by localized application of heat, movement of building or building components, or expansion/contraction of building or building components.
5. Damage caused by high winds, floods, fire and conditions that exceed Plastpro product design and testing specifications.
6. Damage caused by freight carriers, common carriers, private transportation, or any other means of transportation or handling occurring after shipping from Plastpro 2000, Inc.
6. Exposure of the door to extreme elements, storage, installation, maintenance, or service.
7. Fire, corrosive fumes, stains, contact with chemically abrasive substances, acts of God, and/or any events or actions not controlled by Plastpro 2000, Inc. or what is considered normal wear and tear.
8. All components, parts, glass, and labor supplied by parties other than Plastpro 2000, Inc. or its agents.
9. True White Oak Fiberglass Doors that have been painted or repaired.
10. Any alteration(s) to the door skin that could affect and/or change the skin thickness will void the terms of this Limited Warranty.

In the event of a warranty claim, please contact the builder or dealer where the unit was originally purchased. In the event that is not possible, send written notice of the defect by certified U.S.

Mail to Plastpro 2000, Inc., 5200 West Century Blvd., 9 Floor, Los Angeles, CA 90045 upon the discovery of the defect. The written notice must include the following:

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If Plastpro 2000, Inc. determines that the color/finish of the Plastpro True White Oak™ Door is defective within the terms of the warranty, Plastpro 2000, Inc. will either (a) repair the True White Oak™ Door—without charge, (b) furnish a replacement door from stock (installation costs of the replacement door and/or doorite is not included), or (c) refund the purchase price of the True White Oak door in lieu of furnishing a replacement. If Plastpro 2000, Inc. elects to provide a replacement, the Limited Warranty of the replacement will extent for the balance of the original warranty period.

The remedies set forth herein are the homeowner's exclusive remedies for breach of warranty. In no case shall Plastpro 2000, Inc. be liable to the homeowner or any other person for any general, incidental, or consequential damages. There is no other warranty, expressed or implied, including warranties of merchantability and fitness for a particular purpose, except as is set forth herein. No distributor, dealer, or Plastpro 2000, Inc. representative has the authority to change or modify this warranty and in no instance shall Plastpro 2000, Inc. be responsible for indirect, consequential, or incidental damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE SPECIFICALLY DISCLAIMED. SOME STATES DO NOT ALLOW LIMITATIONS OF IMPLIED WARRANTIES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. AUGUST 2015