



LIFETIME LIMITED WARRANTY

TOTAL SATISFACTION GUARANTEE

YALE RESIDENTIAL SECURITY PRODUCTS, INC. warrants against all defects in workmanship, materials and operation for our Residential line of products (Design Elements™ from Yale®, YH Collection™ from Yale®, New Traditions™ from Yale® Series, and Interconnected Series) for as long as such lockset is used by the original end user of the product.

YALE RESIDENTIAL SECURITY PRODUCTS, INC. does not warrant defects with respect to any products that we determine were improperly installed or were the consequences of uses for which our products were not designed. This warranty does not cover finish defects caused by the use of paints, solvents, or other chemicals which come in contact with the lockset or resulting because the products were otherwise operated, maintained, repaired or altered improperly or contrary to our applicable instructions. This warranty shall expire at such time as the original end user of the warranted product transfers ownership thereof to any other person.

Our only liability, whether in tort, or contract under this warranty or any expressed or implied warranty, is, at our option, to repair or replace locksets that are returned, shipping charges prepaid and with our prior written authorization, to our customer shipping department at the address set forth below. IN NO EVENT SHALL YALE RESIDENTIAL SECURITY PRODUCTS, INC. BE LIABLE TO YOU OR TO ANY OTHER PERSON FOR DIRECT OR INDIRECT, CONSEQUENTIAL, INCIDENTAL, OR SPECIAL DAMAGES, ARISING BY REASON OF A BREACH OF THIS WARRANTY.

Products may only be returned to us hereunder. We will determine whether locksets returned for repair or replacement, qualify for repair or replacement under this warranty; if they do not, we will notify our customer of estimated cost of repair or replacement and will obtain authorization prior to proceeding.

We have no liability to pay any costs to repairs performed by anyone other than us, unless in each instance we have given written approval to such repair.

YALE RESIDENTIAL SECURITY PRODUCTS, INC. shall not be responsible for any costs incurred for the removal or reinstallation of locksets under the terms of this warranty. Cosmetic claims will be replaced only one time at no charge.

YALE RESIDENTIAL SECURITY PRODUCTS, INC. MAKES NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCTS DELIVERED HEREUNDER. THIS LIMITED WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES WITH RESPECT TO THE PRODUCTS SOLD HEREUNDER.

SOME STATES DO NOT ALLOW LIMITATIONS OF HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

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