



KNOW THE BEAUTY OF INNOVATION

# 1 YEAR LIMITED WARRANTY

ON STEELDOOR

Commercial/ Multi-Residential Warranty Holder

Plastpro Steel Doors, as sold directly by Plastpro 2000, Inc. are guaranteed to be free of defects in material and workmanship that might unreasonably affect its performance. The terms of this 1 Year Limited Warranty initiates from the first date of purchase from an authorized dealer and continues for the stated duration.

**This warranty is for the original owner/user and is non-transferable.**

The terms of this Limited Warranty exclude failures which are the result of or involve:

1. Accident, negligence, abuse, improper installation (please see manufacture installation guide), improper finishing or improper assembly of hardware, such as the lack of applying the sealant properly for the lockset, causing leakage or failure to reinforced material
2. Installed in abnormal or extreme locations and situations.
3. Damage caused by high winds, floods, fire and conditions that exceed Plastpro product design and testing specifications.
4. Rusting due to misuse, abrasions, environmental conditions, solvents, corrosives, salts, chemicals, excessive moisture or any damage due to normal wear and tear.
5. Damage caused by localized application of heat, movement of building or building components, or expansion/contraction of building or building components.
6. Damage caused by freight carriers, common carriers, private transportation, or any other means of transportation or handling occurring after shipping from Plastpro 2000, Inc.
7. Exposure of the door to extreme elements, storage, installation, maintenance, or service.
8. Fire, corrosive fumes, stains, contact with chemically abrasive substances, acts of God, and/or any events or actions not controlled by Plastpro 2000, Inc.
9. Deflection up to 1/4"
10. All components, parts, glass, and labor supplied by parties other than Plastpro 2000, Inc. or its agents.
11. Any alteration(s) to the door skin that could affect and/or change the skin thickness will void the terms of this Limited Warranty.

In the event of a warranty claim, please contact the builder or dealer where the unit was originally purchased. In the event that is not possible, send written notice of the defect by certified U.S. Mail to Plastpro 2000, Inc., 5200 West Century Blvd., 9<sup>th</sup> Floor, Los Angeles, CA 90045 upon the discovery of the defect and only within the original warranty period.

1. Door catalog number and description.
2. Name and address of the owner and the installer.
3. Proof of sale.
4. Place of purchase and from whom purchased.
5. Detailed explanation of defect.

If Plastpro 2000, Inc. believes the Steel Door is defective within the terms of the warranty, Plastpro 2000, Inc. will either (a) repair the Steel Door without charge (b) furnish a replacement of the door (installation costs of the replacement doors and/or doorlite is not included), or (c) refund the purchase price of the door in lieu of furnishing a replacement. If Plastpro 2000, Inc. elects to provide a replacement, the Limited Warranty of the replacement will extend for the balance of the original warranty period. If the original owner fails to provide satisfactory proof of the date of the purchase, the date of manufacture shall be used instead.

The remedies set forth herein are the original owner's exclusive remedies for breach of warranty. In no case shall Plastpro 2000, Inc. be liable to the original owner or any other person for any general, incidental, or consequential damages. There is no other warranty, expressed or implied, including warranties of merchantability and fitness for a particular purpose, except as is set forth herein. No distributor, dealer, or Plastpro 2000, Inc. representative has the authority to change or modify this warranty and in no instance shall Plastpro 2000, Inc. be responsible for indirect, consequential, or incidental damages.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE SPECIFICALLY DISCLAIMED. SOME STATES DO NOT ALLOW LIMITATIONS OF IMPLIED WARRANTIES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. AUGUST 2015



KNOW THE BEAUTY OF INNOVATION

## 5 YEAR LIMITED WARRANTY

### ON STEELDOOR Residential Warranty Holder

Plastpro Steel Doors, as sold directly by Plastpro 2000, Inc. are guaranteed to be free of defects in material and workmanship that might unreasonably affect its performance. The terms of this 5 Year Limited Warranty initiates from the first date of purchase from an authorized dealer and continues for the stated duration as long as the original warranty holder owns and resides in the premises in which the product was installed. **This warranty is for the original owner/user and is non-transferable.**

The terms of this Limited Warranty exclude failures which are the result of or involve:

1. Accident, negligence, abuse, improper installation (please see manufacture installation guide), improper finishing or improper assembly of hardware, such as the lack of applying the sealant properly for the lockset, causing leakage or failure to reinforced material
2. Installed in abnormal or extreme locations and situations.
3. Damage caused by high winds, floods, fire and conditions that exceed Plastpro product design and testing specifications.
4. Rusting due to misuse, abrasions, environmental conditions, solvents, corrosives, salts, chemicals, excessive moisture or any damage due to normal wear and tear.
5. Damage caused by localized application of heat, movement of building or building components, or expansion/contraction of building or building components.
6. Damage caused by freight carriers, common carriers, private transportation, or any other means of transportation or handling occurring after shipping from Plastpro 2000, Inc.
7. Exposure of the door to extreme elements, storage, installation, maintenance, or service.
8. Fire, corrosive fumes, stains, contact with chemically abrasive substances, acts of God, and/or any events or actions not controlled by Plastpro 2000, Inc.
9. Deflection up to 1/4"
10. All components, parts, glass, and labor supplied by parties other than Plastpro 2000, Inc. or its agents.
11. Any alteration(s) to the door skin that could affect and/or change the skin thickness will void the terms of this Limited Warranty.

In the event of a warranty claim, please contact the builder or dealer where the unit was originally purchased. In the event that is not possible, send written notice of the defect by certified U.S. Mail to Plastpro 2000, Inc., 5200 West Century Blvd., 9<sup>th</sup> Floor, Los Angeles, CA 90045 upon the discovery of the defect and only within the original warranty period.

1. Door catalog number and description.
2. Name and address of the owner and the installer.
3. Proof of sale.
4. Place of purchase and from whom purchased.
5. Detailed explanation of defect.

If Plastpro 2000, Inc. believes the Steel Door is defective within the terms of the warranty, Plastpro 2000, Inc. will either (a) repair the Steel Door without charge (b) furnish a replacement of the door (installation costs of the replacement doors and/or doorlite is not included), or (c) refund the purchase price of the door in lieu of furnishing a replacement. If Plastpro 2000, Inc. elects to provide a replacement, the Limited Warranty of the replacement will extend for the balance of the original warranty period. If the original owner fails to provide satisfactory proof of the date of the purchase, the date of manufacture shall be used instead.

The remedies set forth herein are the original owner's exclusive remedies for breach of warranty. In no case shall Plastpro 2000, Inc. be liable to the original owner or any other person for any general, incidental, or consequential damages. There is no other warranty, expressed or implied, including warranties of merchantability and fitness for a particular purpose, except as is set forth herein. No distributor, dealer, or Plastpro 2000, Inc. representative has the authority to change or modify this warranty and in no instance shall Plastpro 2000, Inc. be responsible for indirect, consequential, or incidental damages.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE SPECIFICALLY DISCLAIMED. SOME STATES DO NOT ALLOW LIMITATIONS OF IMPLIED WARRANTIES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.**

AUGUST 2015